

# Mediation: Client Testimonials

SRT Communications has been a CDG client since April 7, 1998. Its product suite includes a Carrier Access Billing System license and Mediation. Roger Manger, SRT's Systems Analyst, provided the following comments about CDG's Mediation services.

## MEDIATION TESTIMONIAL

"CDG's Mediation was selected and modified to replace our in-house written software. The software was initially written to retain the majority of our wireless detail records in-house to be summarized at end of month for our end user billing company. This process has saved our company many tens of thousands of dollars over the years in operating expenses. CDG's Mediation was again modified to replace our in-house software written to retain the detail records for MMS text messaging, pictures, and WAP wireless internet surfing info to send summarized records at the end of the month to our end user billing company.

During the paralleling processes, CDG's Mediation software out produced our in-house programs, in accuracy and error checking.

CDG has been great to work with us through both processes. They have been very professional and very responsive to our requests and modifications.

CDG has had a number of modification upgrades to the software and each time the documentation is true and accurate.

CDG has just been wonderful to work with. I have worked with other software companies but have not had better response or relationships."

## ABOUT SRT COMMUNICATIONS

In 1950, the Verendrye Electric Cooperative board of directors turned their attention to bringing telephone service to those living in the rural areas of McHenry and Ward Counties as well as adjacent areas along the southern swing of the Souris River into central North Dakota.

In 1951, Souris River Telephone Mutual Aid Corporation was established and Articles of Incorporation were filed on September 29. A year later, in October 1952, SRT purchased its first exchange, the Martin Telephone Company, for \$500. With this purchase, SRT acquired its first 82 subscribers.

Today, as North Dakota's largest telephone cooperative, SRT Communications, Inc. employs over 200 people and serves approximately 50,000 telephone customers in north central North Dakota

## CONTACT

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