
Modularity Billing System (MBS): Cash Drawer

CDG's Cash Drawer module allows you to extend your MBS application by providing you the ability to post MBS payments and deposits and to sell store items from multiple point-of-sale locations. Cash Drawer seamlessly integrates with MBS Customer Care, posting payments and deposits immediately and providing a detailed reconciliation report for accurate balancing.

CASH DRAWER FEATURES

Configuration Flexibility Companies can choose to configure MBS so that Cash Drawer is available while access to other MBS applications is prohibited. This is a valuable option at point-of-sale locations that can save your company time and money by eliminating unnecessary training for unused applications.

Multiple Location Support Cash Drawer can support multiple sales locations (and multiple users at each location), making it easy to better serve customers outside your business office. Each user opens and manages the transactions in their own drawer, providing security and auditing capabilities.

Accepts Payments and Deposits Cash Drawer can accept partial or full payments, allowing your customers to pay a portion of an invoice or an entire bill. Deposits can also be made and applied for existing services or pending service installs, making it easy for customers to complete installs at remote locations. Deposits for service installs can even be refunded through Cash Drawer.

Cash Drawer allows users to quickly and easily locate a subscriber through name or service number searches or even by scanning a remittance document.

Cash Drawer accepts all major forms of payment from cash and checks to both encrypted and unencrypted credit card swipes, and the system can post payments immediately and capture credit card or check information if you choose. MBS can also automatically reconnect temporarily deactivated services when overdue balances are paid via Cash Drawer.

Selling Items Point-of-sale ability with Cash Drawer allows for the selling of services and equipment. Cash Drawer can be used to process sales items like telephony accessories and can be configured to allow price overrides. Cash Drawer also supports returns and refunds.

Sales Tax Based on the physical address of each Cash Drawer location, sales taxes are automatically calculated. They can also be zeroed out for tax-exempt transactions.

Sales Receipt Sales receipts for each transaction can be printed or suppressed.

Reconciliation Report A reconciliation report can be printed for each drawer at any time for auditing purposes. When a drawer is closed, the user will count the contents of their physical drawer and enter in the totals for each payment method.

THE BOTTOM LINE

The MBS Cash Drawer module provides your business with the flexibility to seamlessly integrate business transactions from multiple locations into your business office data stream, allowing you to better serve your customers.
