



Elements - Manage POS (Point of Sale)

Cdg's POS element allows you to extend your Elements platform by providing you the ability to post subscriber payments and deposits and to sell store items from multiple point-of-sale locations. POS seamlessly integrates with Subscriber Care, posting payments and deposits immediately and providing a detailed reconciliation report for accurate balancing.

POS FEATURES

Configuration Flexibility Companies can choose to configure Elements so that POS is available while access to other elements is prohibited. This is a valuable option at point-of-sale locations that can save your company time and money by eliminating unnecessary training for unused applications.

Multiple Location Support POS can support multiple sales locations (and multiple users at each location), making it easy to better serve customers outside your business office. Each user opens and manages the transactions in their own drawer, providing security and auditing capabilities.

Accepts Payments and Deposits POS can accept partial or full payments, allowing your customers to pay a portion of an invoice or an entire bill. Deposits can also be made and applied for existing services or pending service installs, making it easy for customers to complete installs at remote locations. Deposits for service installs can even be refunded through POS.

POS allows users to quickly and easily locate a subscriber through name or service number searches or even by scanning a remittance document.

POS accepts all major forms of payment from cash and checks to both encrypted and unencrypted credit card swipes, and the system can post payments immediately and capture credit card or check information if you choose. Elements can also automatically reconnect temporarily deactivated services when overdue balances are paid via POS.

Selling Items Point-of-sale ability with POS allows for the selling of services and equipment. POS can be used to process sales items like telephony accessories and can be configured to allow price overrides. POS also supports returns and refunds.

Sales Tax Based on the physical address of each POS location, sales taxes are automatically calculated. They can also be zeroed out for tax-exempt transactions.

Sales Receipt Sales receipts for each transaction can be printed or suppressed.

Reconciliation Report A reconciliation report can be printed for each drawer at any time for auditing purposes. When a drawer is closed, the user will count the contents of their physical drawer and enter in the totals for each payment method.

THE BOTTOM LINE

The POS element provides your business with the flexibility to seamlessly integrate business transactions from multiple locations into your business office data stream, allowing you to better serve your customers.
