

# Modularity Billing System (MBS): Dashboard

CDG's Dashboard helps gauge every facet of your business. From vital financial and service performance information to workflow and troubleshooting tools, Dashboard is designed to provide the information executives and managers need at their fingertips.

## OVERVIEW

Dashboard offers at-a-glance access to essential MBS information allowing executives and managers to obtain high-level metrics of financial, product offering, and operational data. Interactive trending graphs, charts and data listings provide a real-time overview of your company's information and allow robust data filtering and access to more detailed information.

Included as part of the core MBS Customer Care system and fully integrated with other MBS modules, Dashboard is an indispensable tool for seeing and understanding the big picture and the small details of your business.

## DASHBOARD FEATURES

- Choose from dozens of available financial, service, marketing, session, trouble and workflow gadgets.
- Customize individual gadgets, filter information and define visual alerts.
- Access in-depth information, view trouble ticket details and open Subscriber records directly from Dashboard gadgets.
- Download CSVs and print Dashboard information for additional reporting and data analysis.
- Create personalized tabs and Dashboard gadget sets.
- Detach individual gadgets to view more information and monitor gadgets while doing other work in MBS.
- Design and create custom public and private gadgets from database queries

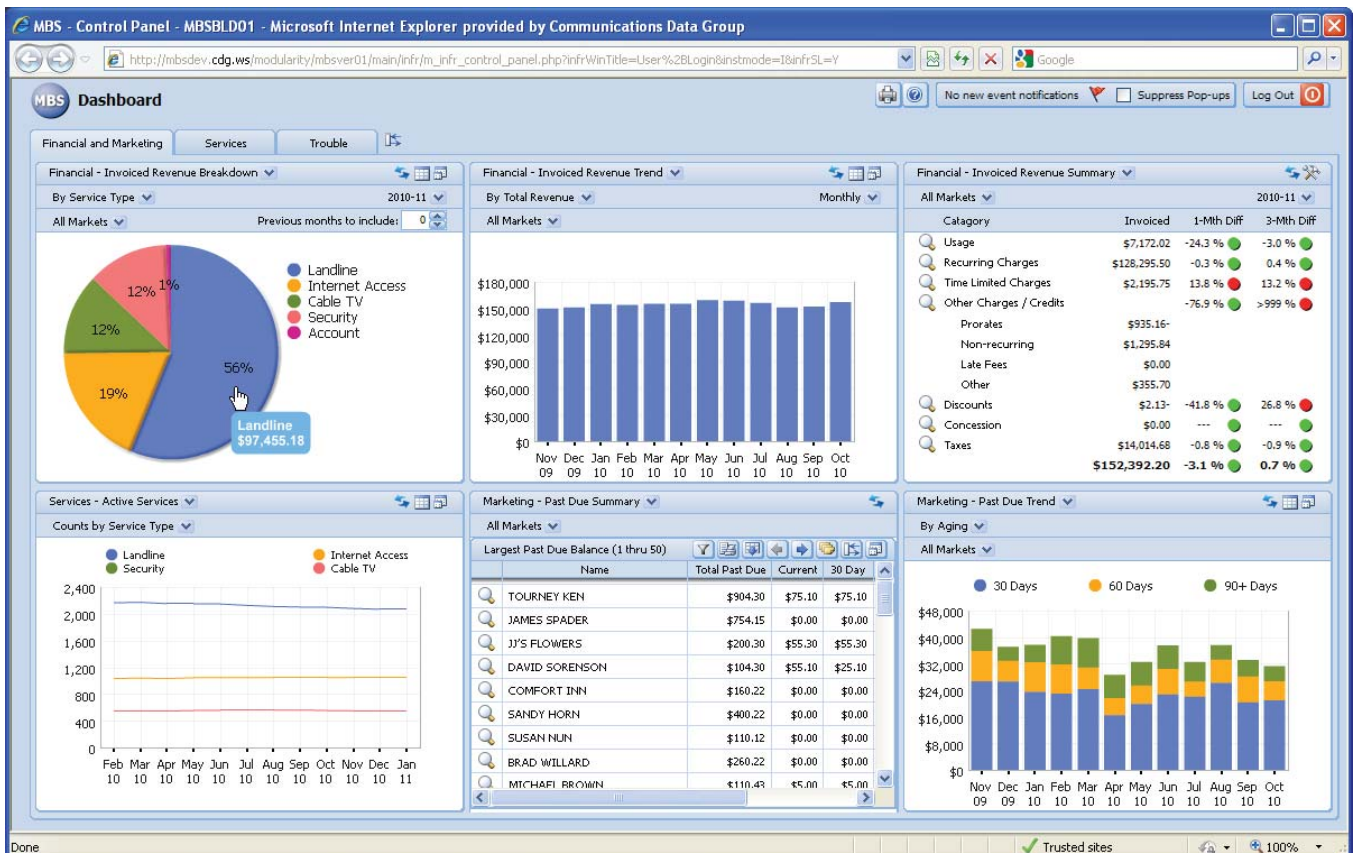


Fig. 1 Dashboard Module